

# Parking Account Portal Manual

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Welcome Wildcats! For all the above instructions, you must login to your parking account portal.

- 1. Go to parking.arizona.edu
- 2. Select "Account Portal"
- 3. To access the portal directly click on **Parking Account Portal**





# Purchasing a Parking Permit

- 1. Go to the Parking Account Portal
- 2. Scroll to the bottom of page and select "Get Permits."
- 3. Login with your UA NetID.



#### Parking Account Portal Manual

Last updated: 4/14/2022



Login to create a guest account or log into an existing account.



#### **Parking Account Portal Manual**

Last updated: 4/14/2022

4. Review product guidelines. Select "Next."





- 5. From the product selection page, select a parking permit location. You may add yourself to an available waitlist if your location is not listed. Purchase an available permit to secure a parking space and if you are assigned your preferred location, we will notify you by email. <u>How to add waitlist request:</u> Add/Edit Waitlists
- 6. Review and acknowledge key regulations. Select "Next."

Select Permit and Permit Agreement       1       11000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       101000       1010000       1010000       10100000       1010000000000000000       1010000000000000000000000000000000000	CHANONS V	VEHICLE	5			(oncaro ec.co) - Helcone, H	indui vindude	PARKING PORTA	L PERMITS ¥	CITATIONS	VEH	ICLES				🛒 (0 ITEMS \$0.00)	)
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D 1 \$40.00 Tugo Annual Pass	۲	1		\$726.00	South Stadium Garage						is n	s at my ow esponsibl	n risk. Parking e for theft or d	and Transportation Services is n amage to bicycles.	ot		
		1		\$40.00	Tugo Annual Pass												



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7. Add a vehicle to be associated with the parking permit. You may add up to three vehicles but only one vehicle can be parked in the permit location using the permit at a time. Select "Next."

Select your Vehicles for Permit												
Your permit mu below. If you ne	st be ass ed to add	new vehic	th a vehicle(s) to les, choose "Ade	continue d Vehicle	e purchas e" below.	e. Verify o	ur records	are accurate				
To remove a vel ParkingInformat	nicle from tion@ema	your acco il.arizona.	unt, contact our <u>edu</u> .	team at	PTS-							
When finished,	click Nex	t >>										
Transit (Bus) P	ass Purch	ase Only:	Disregard this p	age and	click Nex	t>>						
			🗆 Edit t	his page								
	Select	State	Plate Number	Year	Make	Model	Color					
		Arizona	TEST12345	2021	Dodge	Caliber	Pink					
			Add V	ehide t >>	]							

8. Review mailing address if applicable. Permit-by-License Plate locations will not receive a physical permit, license plates are parking permits. Select "Next."

	Mailing Address							
New for 2021: Perm	nit-By-License Plate parking locations will not receive any mail, your license plate is your permit.							
Mailing Address upd	ates must be done through UAccess.							
Change of address	Change of address will be reflected in the Parking Account Portal the next business day.							
If you have an apart	ment address, list the apartment number on Address Line 1.							
Bike locker custome	rs please note, keys are available for pick up from the PTS lobby by appointment.							
	Edit this page							
	Mailing address: 123 Test St* If apploable, your permit will be mailed to the address below. Otherwise all other permits are virtual, meaning only requiring a license plate, and noting will be mailed out. 123 Test St. Indicates a required field							



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9. Select a Payment Method. Click on the dropdown box. Employees may select "Payroll deduction 18" for PR deduction. Students may select "Bursar Transfer" to transfer the cost to their bursar account.

All parties can pay with a credit card. From the dropdown box select the credit card provider. Select "Continue." Skip to #11 to continue with credit card process.





10. Payment Review- Employee PR Deduction and Student Bursar Transfer: Review and authorize payment plan agreement. Select "Pay Now." Skip to #12.

#### Employees - Payroll Deduction 18

Payment Review Please review the totals below and click next to proceed to make your payment.	Please review the totals below and click next to proceed to make your payment.
Qty     Type     Description     Amount     Actions       1     Permt     South Stadium Garage (22STA0736) view datable     \$114.00     Remove       Due Now: \$114.00	Qty         Type         Description         Amount         Actions           1         Permit         South Stadium Garage [22STA0736] view details         \$114.00         Remove
Payrol Deduction (PR) is a program for University of Arizona employees and Graduate Assistants/Associates. Payroll deductions begin with the frat pay period in September: Deductions occur ver: 19 pay periods for all employees purchasing a permit boated on the Man Campis or Phoenek Tomodical Campus Deductions occur over 4 pay periods for all employees purchasing Off-Campus permits, Semester/Annual bus passes, Shuttle Boarding Passes or Bike Enclosures. If you receive a parting clation, you have the option to pay for I using payrol deduction securi over 4 pay periods for all employees.	Due Now: \$114.00 Bursar Transfer Agreement
Vehicle Permits - PR Deduction Program 1. I authorize Parking & Transportation Services to deduct the cost of the vehicle permit from my psycheck. Number of deductions is over 15 poy periods and actionatically adjusts based on date of purchase. 2. I authorize Parking & Transportation Services to deduct any outstanding basince from my psycheck. 3. Graduate AssistantificAssociates : lautorize charges may be transferred to my bursar account if not eligible for psyrol deduction. Transit Pass - R Deduction Program	University of Arizona students may transfer costs to their bursar account. Questions regarding your bursar account should be directed to the Bursar's Office. Vehicle Permits - Bursar Program 1. I authorize Parking & Transportation Services to transfer the cost of my vehicle permit to my bursar account. 2. I authorize Parking & Transportation Services to transfer any outstanding balance to my bursar account.
1. I authorize Parking & Transportation Services to deduct the cost of the transit pass from my paycheck.     2. I acknowledge number of deductions is over 4 pay periods and automatically adjusts based on date of purchase.     3. I understand there are no refunds issued for U-bass transit passes.     Citation - PR Deduction Program     1. Jauthorize Parking & Transportation Services to deduct the cost of clation(s) from my paycheck.	Transit Pass - Bursar Program  1. I authorize Parking & Transportation Services to transfer the cost of my transit pass to my bursar account. 2. I understand there are no refunds issued for U-Pass transit passes.
2. I acknowledge number of deductions is over 4 pay periods. 3. I further acknowledge that placing claritions on payrol deduction waives any further right to appeal or participate in Parking & Transportation Services' Diversion Program.  I have read and understand the conditions and authorize the terms of this agreement.  Payrhow  Pa	I have read and understand the conditions and authorize the terms of this agreement.      Pay Now

Students – Bursar Transfer



11. Enter credit card information including email address and select "Pay." Wait for transaction to be completed.

		Your Order			
		Total amount	\$114.00		
United States of America	~				
Arizona	ļ				
		PARIONS PORTAL	PERMITS ** (CITATIONS )	érikci) és	·후 특 (0 (12MS 50 (0)) ) (4
			Please w	ait while we complete	e your transaction
O MEX Amex	) DISC VER DISCOVER				
				Payment Rec	
Expiration Year	*				
	in the second se				
	United States of America  Arizona  Interval States of America  Arizona  Interval States of America  Arizona  Expiration Year  Expiration Year	United States of America	Visa Visa Visa Expiration Year*	Your Order     Total amount     \$114.00     Number of America     Arizona     Arizona     Image: Control	



12. Review Payment Receipt. A confirmation will be emailed to your UArizona account. Logout.

PARKING PORTAL PERMITS 💙 CITATI	TIONS VEHICLES	▲ 🛒 (0 ITEMS \$0.00)	Welcome, Wilbur Wildcatt	^
	Payment Receipt			
Your transact	tion is complete.			
Main Camp - Pern-t- - Gated RiFlD un as a ter - Gatede Number - Surfac - Your Pas - U-Pass Phoenix Bid - All germ - PBC G - Beginni - your cu - Valley	US By-Lense Plate parking locations will not receive any mail. You I applicable, please allow ample time for processing and delivery Garages: <i>Exasting outdomers</i> : please keep your currer RFID un will be mailed to you. Allow one (1) business day for your Cat- mporary permit. Swape card to enter and exit the garage. Iss Garages: Permet-Ny-Lensen Plate parking locations will not in plate is your permit. Lo toks: It applicable. beginning August 16, a temporary permit mu emits by clicking on your current permit. Acceptable only during Dento uter anile receipt and use as temporary boarding pass unit omedical Campus mits will be mailed. Please allow ample time for processing and di arages to temporary permit available, access card required. mark types and 16, a temporary permit may be printed under View You rent permit. Acceptable only during validates. Metror: No temporary permit available, transit pass required.	license plate is your of your permit. . New customers: an ard to activate to use ceive any mail. Your y be printed under View alid dates up our pass is a chive. Ivery of your permit. r Permits by clicking on		
Purchase	ed Items			
م ۲ Transact	ty         Type         Description           Permit         South Stadue Garage (257540736)         Print Temporary Perritive Garage (257540736)           view details         To	Amount <u>st</u> \$114.00 al Paid: \$114.00	8	PTS- ParkingInformation@email.arizona.e  Receipt for your transaction Wilbur Wildcat, thank you for your purchase. Please (keep this email for your records. Date (M/14/202 01:00)
Hansad				Mail • Arizona
CC Receipt N	Number Method Pavrol Deduction 18		P	• 🖻 ×
Payment P	ent Date 04/14/2022 01:00:42 PM		Set f	lag Archive Dismiss
	Logout	fode DB: oracle-UOA.t2hosted.co	com/UQA   WS: https://arizona.t2ffex.com/FlexPortWS   Server: FLX-P-FLX	P110A 18 sessions Customer: 549288 Basket: 1898031 🗸



## Adding a vehicle to your parking permit

You may add three vehicles to an active permit but only one vehicle can be parked in the permit location using the permit at a time.

- 1. Go to the Parking Account Portal
- 2. From the top menu bar select "VEHICLES."
- 3. Login with your UA NetID.





4. Select "Add Vehicle."

Below is a list of the vehicles associated with your account. To add a vehicle to your records, select the "Add V button below. Rei. Plate Plate Year Vehicle Vehicle Vehicle Registra Type Number State Year Make Model Color Exp	Vehicle"
Rel. Plate Plate Vehicle Vehicle Vehicle Registra Type Number State Year Make Model Color Exp	
Rel. Plate Plate Year Vehicle Vehicle Registra Type Number State Make Model Color Exp	
Type Number State Year Make Model Color Exp	ation
.,,,,	ation
Driver TEST12345 Arizona 2021 Dodge Caliber Pink	
1	
Add Vehicle Add Bicycle	

#### 5. Enter the details of your vehicle. Select "Next."

Regis	ster Additional \	/ehicle	
Plate Number (	enter only numbers and letters, no	o special characte	rs)
WILLEY			·
WILLEY	enter only numbers and letters, no	special characte	s) (contirm)
State/Province			
Arizona		v	•
Year			
2022			*
Make			
Chevrolet		~	*
Model			
Camaro		~	*
Color			
Red		×	ż
Style			
IWO DOOR		×	
	Next >>		

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6. An update confirmation will appear on the screen. The vehicle is now associated with your permit.

	Ma	nage	you	r Acco	ount Ve	ehicles	3
Below is	a list of the vehicl	les associated	with your	account. To add button below.	l a vehicle to yo	ur records, sele	ct the "Add Vehicle"
Rel.	Plate	Plate	Year	Vehicle Make	Vehicle Model	Vehicle Color	Registration Exp
Туре	Number						
Type Driver	Number TEST12345	Arizona	2021	Dodge	Caliber	Pink	
Type Driver Driver	Number TEST12345 WILLEY	Arizona Arizona	2021 2022	Dodge Chevrolet	Caliber Camaro	Pink Red	



### To disassociate (delete) a vehicle from your parking permit

IMPORTANT: Deleting a vehicle only removes the vehicle from an active permit. The vehicle information remains in a customer's account. If you no longer own the vehicle, email our Customer Relations at <u>PTS-ParkingInformation@email.arizona.edu</u> In the subject line, "Remove vehicle from account" and provide the vehicle specs in the body of the message.

- 1. Go to the Parking Account Portal
- 2. From the top menu bar select "PERMITS." Select "View Your Permits."
- 3. Login with your UA NetID.







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4. Under "Status" select your "Active" Permit.

View	/ Your	Permi	ts										
Permits associated with your account a	Permits associated with your account are listed below. You may click on the permit for additional details.												
Please disregard the valid dates displayed belov 12, 2022 and Academic	Please disregard the valid dates displayed below. 2021/2022 Annual parking permits are valid August 16, 2021 to August 12, 2022 and Academic permits are valid August 16, 2021 to May 20, 2022.												
If you have any question <u>PTS-Park</u>	ns about your a singInformation@	ctive permits, plea gemail.arizona.edu	se contact us as <u>u</u> .										
Permit Type Number	Status	Issue Date	Effective Date	Expiration Date									
22STA0737 South Stadium Garage	Active	04/14/2022	07/16/2021	04/29/2022									

If you have a permit in a gated garage, **do not select** the RFID permit. These permits start with an "I" and are associated with the RFID unit that lifts the gates of the garage.

Permit Number	Туре	Status	Issue Date	Effective Date	Expiration Date
111610122	17-RFID 116 Inventory	Active	06/21/2021	08/15/2016	08/12/2022



- 5. Select the "Delete" button of the vehicle you want to remove. In this example, we want to delete license plate number "WILLEY."
- 6. A confirmation message will appear on the screen. Select OK.

Your Permit Details Below are the details for your Permit.	Your Permit Details Below are the details for your Permit.						
Permit Humber     22STA0737       Type     South Stadum Garage       Amount Due     50.00       Status     Active       Issue Date     04/14/2022       Effective Date     07/16/2021       Expiration Date     04/29/2022		Permit Am Is Effec Expira	Number 225747 arizona.1 Are you sure si ue ve Date 07/16/2 ion Date 04/29/2	12777 12hosted.com 12 you wish to remove 12 you wish to remove 12 you wish to remove	e this vehicle from yo	ur permit? K Cancel	
Associated Vehicles		Associated Ve	icles				
Plate Number Plate State Vehicle Make Vehicle Model	/ehicle Color	Plate Number	Plate State	Vehicle Make	Vehicle Model	Vehicle Color	Actions
WILLEY Arizona Chevrolet Camaro	Delete	WILLEY	Arizona	Chevrolet	Camaro	Red	Delete
<u>TEST1Z345</u> Arizona Dodge Caliber	Pink Delete	<u>TEST12345</u>	Arizona	Dodge	Caliber	Pink	Delete

The vehicle is now disassociated from your active permit. Note: You must always have one vehicle associated with your permit.

You cannot delete all the vehicles from your permit.						
	Your Permit Details					
	Below are the details for your Permit.					
Permit Number	22STA0737					
Туре	South Stadium (	larage				
Amount Due	\$0.00					
Status	Active					
Issue Date	04/14/2022					
Effective Date	07/16/2021					
Expiration Date	04/29/2022					
Associated Vehicles						
Plate Number	Plate State	Vehicle Make	Vehicle Model	Vehicle Color		
TEST12345	Arizona	Dodge	Caliber	Pink		



# How to add a waitlist request: Add/Edit Waitlists

- 1. Go to the **Parking Account Portal**
- 2. Scroll to bottom of page and select "Add/Edit Waitlists."
- 3. Login with your UA NetID.







#### 4. Review waitlist statements, agree and select "Next."



### Parking Account Portal Manual

Last updated: 4/14/2022



Parking Account Portal Manual Last updated: 4/14/2022

5. Ensure that vehicle information is accurate. You may add up to three vehicles to your permit but only one vehicle can be parked in the permit location using the permit at a time. Select "Next." To delete a vehicle from your active permit, see <u>To disassociate (delete) a vehicle from your parking permit</u>

5. Select "Add" of your preferred parking location. In this example, we have selected Zone 1. If the waitlist location is not available, it means the waitlist is full.





6. Your selection and request date will display. You may only sign-up for one (1) waitlist location. You may always delete a waitlist request and choose another location if available.

Select "Done"

	You may only sign up for 1 waitlist option.							
Your Current Selections Waitlist Description Request Date Prioritize Sign Up								
	Zone 1	04/14/2022		Delete				

7. A waitlist acknowledgement will display confirming your waitlist location and request date. If you are awarded a permit from the waitlist, you will receive an email notification from PTS-ParkingInformation@email.arizona.edu with further instructions.

Waitlist Acknowledgement								
You have completed your waitlist signup. You will receive a confirmation email from PTS- ParkingInformation@email.arizona.edu. Check your junk or spam mail if you do not receive this. All future correspondence will come from this email.								
Below is your current waitlist request.								
	Waitlist Description	Request Date						
	Zone 1	04/14/2022						