Radio Frequency identification (RFID) is a technology that we are now utilizing at all University of Arizona garages. If you are experiencing problems with your RFID unit, take a look at the following checklist:

1. Do you currently have another tag from a gated community or club? Many home associations, country clubs, and offices are using this type of technology. If you do have another transmitter, it may be blocking our signal. You will need to remove the other unit when trying to enter our garage.

2. Is your UA RFID installed on your windshield? To get maximum effectiveness from your RFID it should be installed on the driver's side of your windshield. It should be horizontal (see drawing below) and at least 4 inches away from any metal, metallic striping, windshield wipers etc. These items can ground the unit or block the signal and it will not work. If you have been holding your RFID up as you enter or exit, you may be blocking the internal antenna. If you must handle the unit, grasp it gently by the edges, making sure your hand does not cover the front (the side with the permit # and velcro strips) of the unit.

3. Are you at the right garage? If you were on a waiting list your garage assignment may have changed. Your RFID has a small permit affixed to it. Look at the permit for these identifiers:
   - MGT is for Main Gate Garage
   - SIX is for Sixth Street Garage
   - SEC is for Second Street Garage
   - CHY is for Cherry Avenue Garage
   - TYN is for Tyndall Avenue Garage
   - PRK is for Park Avenue Garage
   - HND is for Highland Avenue Garage

Questions?? Call Customer Relations at 626-PARK (7275). Office hours are 7:30 am to 5pm M-W,Fri and 9am to 6pm Thu.