TripShot

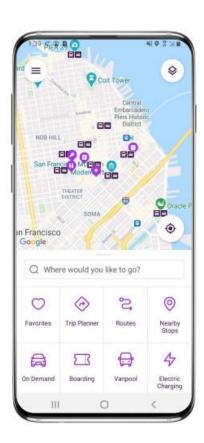
On Demand

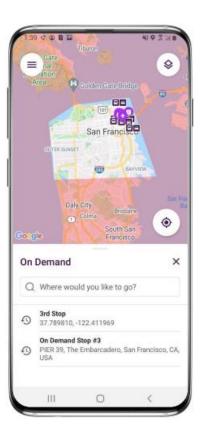
Rider Guide Schedule Your Rides

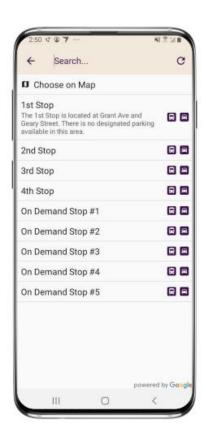
Begin Your Request

- From the Home screen select On Demand.
- 2. Your service zone map will appear (if applicable).
- Tap Where would you like to go, to see your options.
- 4. Select your destination.
- Review your pickup location and the pickup/drop off times.

Note: On Demand options can still be found under **Trip Planner** as well.



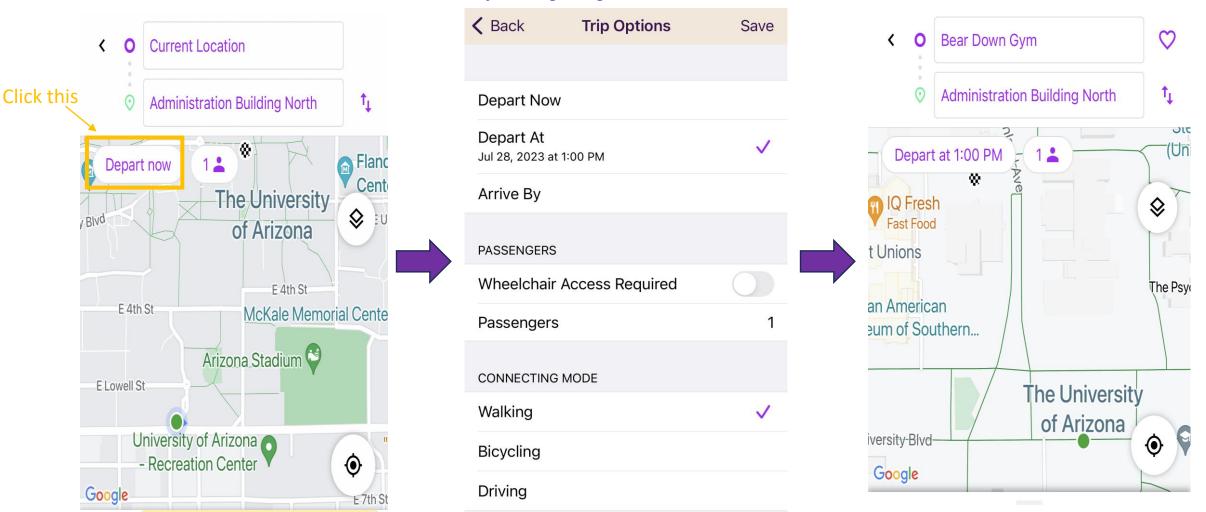




TIP:

If you do not see the "On Demand" button on your screen, please reread your Welcome Email to see what steps you may have missed. IMPORTANT: You <u>must</u> switch from "Depart Now" to "**Depart At**" by clicking the Depart Now button and enter your desired pickup time. Remember, **rides must be scheduled no sooner than 30 minutes out**. (E.g., If it is currently 12:30PM, the soonest you can schedule a ride is at 1:00PM). This will ensure fairness amongst all riders and improve pick up and drop off efficiency.

Disclaimer: Riders who are found neglecting the 30-minute rule will be contacted.

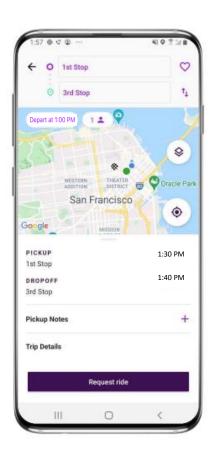


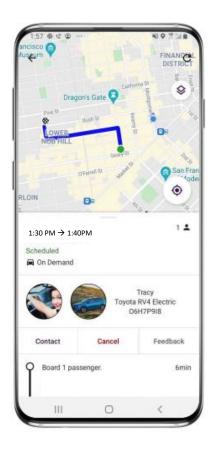
Confirm Your Trip

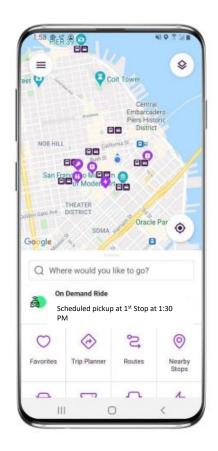
- For special request add a Pickup Note
- Click on Request ride to confirm your trip.
- 8. You can now:
 - View real-time location and accurate ETAs of the vehicle.
 - View driver and vehicle details.
 - Cancel the trip if needed.

3

Visit My Trips to see your on-demand rides.







TripShot

Thank you and we hope you enjoy the TripShot app and Disability Cart Service. Please feel free to contact the Parking & Transportation Office – Disability Cart Service line at (520)626-2278 if you have any issues scheduling your rides or have questions about the service.